

Firewall Requirements

Like other remote video applications, vTestify may require minor changes to your firewall to allow it to work without issue.

This guide lists the IP address ranges and protocols used to communicate with vTestify's cloud. If necessary, use this information to configure your firewall to enable communication with vTestify. Currently the media servers only support IPv4 addressing.

PORT REQUIREMENTS

- 10,000 - 60,000 UDP/SRTP/SRTCP
- TLS/443 or UDP/3478

US SIGNALING COMMUNICATION

Region ID	Location	Host Name	Port and Protocol
gll	Global Low Latency (default)	global.vss.twilio.com	443 WSS
us1	US East Coast (Virginia)	us1.vss.twilio.com	443 WSS
us2	US West Coast (Oregon)	us2.vss.twilio.com	443 WSS

US MEDIA SERVERS

Region ID	Location	Server IPv4 Address Range
us1	US East Coast (Virginia)	34.203.254.0 - 34.203.254.255 54.172.60.0 - 54.172.61.255 34.203.250.0 - 34.203.251.255 3.235.111.128 - 3.235.111.255
us2	US West Coast (Oregon)	34.216.110.128 - 34.216.110.159 54.244.51.0 - 54.244.51.255 44.234.69.0 - 44.234.69.127

INTERNATIONAL SIGNALING COMMUNICATION

Region ID	Location	Host Name	Port and Protocol
gll	Global Low Latency (default)	global.vss.twilio.com	443 WSS
au1	Australia	au1.vss.twilio.com	443 WSS
br1	Brazil	br1.vss.twilio.com	443 WSS
de1	Germany	de1.vss.twilio.com	443 WSS

INTERNATIONAL MEDIA SERVERS

Region ID	Location	Server IPv4 Address Range
au1	Australia	13.210.2.128 - 13.210.2.159 54.252.254.64 - 54.252.254.127 3.25.42.128 - 3.25.42.255
br1	Brazil	18.231.105.32 - 18.231.105.63 177.71.206.192 - 177.71.206.255 18.230.125.0 - 18.230.125.127
de1	Germany	52.59.186.0 - 52.59.186.31 18.195.48.224 - 18.195.48.255 18.156.18.128 - 18.156.18.255
ie1	Ireland	52.215.253.0 - 52.215.253.63 54.171.127.192 - 54.171.127.255 52.215.127.0 - 52.215.127.255 3.249.63.128 - 3.249.63.255

If you have any questions, or need assistance, please feel free to call us at [\(919\) 925-3300](tel:9199253300) or email us at support@vTestify.com